



## Monarch Knowledge Levels

## **Updating Monarch offline**

To update Monarch offline, download the update zip file from either APH or HumanWare support page.

Once downloaded, extract the zip file. You will find two files, as an example:

- Appcast.xml
- Ota\_update\_xxxx.zip (xxxx will contain numbers)
- 1. Copy both of these files to the root directory of a USB thumb drive and insert it into the Monarch.
- 2. Monarch will automatically detect the update files and prompt you to confirm installation.
- 3. If you accidentally skip this step, you can manually check for updates by navigating to All Applications, selecting KeyUpdater, and choosing either Check for Updates or Application Update.